

Transcend AHP Helpful Tips and Tricks

- Summary Plan Descriptions (SPDs) and Employer Adoption Agreements (EA) are required to participate in TranscendAHP.
- TranscendAHP is unable to accept enrollment after the 20th of the month for the next month. For example a February 1 effective date cannot be accepted on January 21.
- All paperwork must be completed in its entirety and signed by both the group and the agent.
- For a One Subscriber Group (OSG), tax documents and a quarterly wage detail report are required.
- Please ensure that you are utilizing the correct enrollment form – check to ensure if it's a Blue Care Network or Blue Cross Blue Shield of Michigan plan and use the same enrollment form.
- Final rates are based on final enrollment. One dependent could affect rates, therefore you should quote or requote the group with the correct and completed census before submitting your enrollment.
- If before enrolling in TranscendAHP you were eligible for COBRA and FMLA then you still are today. If before enrolling in TranscendAHP you were not eligible, that is still the case.
- Transcend (Blue Cross) coverage is primary for all Medicare eligible employees unless end stage renal care is involved.
- ACH withdrawal for premium will be pulled on the 28th of the month.

If you have additional questions please call 877.888.6020 or email info@transcendmichigan.org. You may also contact our Insurance Operations Team at 888-277-6464 or visit us online at michbusiness.com/transcend.